



# R'newal™ Service Program

When Downtime Is Not an Option





## Like-new equipment performance at a fraction of the price of replacement.

### **Trane exclusive R'newal™ Service Program extends equipment life and maximizes uptime**

When replacement is not practical and maintaining service is essential, your cooling system may be due for R'newal.

R'newal is a planned service program that proactively replaces critical elements of your cooling system, effectively restoring compressor function and reliability to like-new performance. We're so confident it will perform like new that we back applicable components with a limited factory warranty up to 5 years.

### **For the best performance from an aging cooling system, the benefits are clear:**

#### **Significant Savings**

Proactively replacing critical components prior to failure protects against the impact of downtime, tenant disruptions and the high cost of emergency services. For some systems, the cost of R'newal can be half the cost of replacing components as they fail, and one-fourth the cost of installing a completely new unit.

#### **OEM-specified Service**

Trane is a world leader in HVAC systems. Only R'newal delivers OEM-specified service, featuring Trane equipment, technicians and parts for your system.

#### **Manufacturer's Warranty**

Unlike third-party services, the Trane R'newal program offers a one year parts and 90 day labor warranty on all replaced components and up to 5 years of parts and labor coverage on select components. Ask your Trane representative about component coverage, term availability, and program requirements applicable to your job.

#### **Flexible Financing Options**

Because the R'newal service program is so thorough and effective, it comes complete with a new Trane serial number nameplate. In some cases, this may allow funding through capital instead of maintenance budgets, providing additional financing options for your organization.

## How do I know if R'newal is right for my needs?

Trane knows every HVAC system is as unique as the building it serves. We don't believe in one-size-fits-all solutions or short-sighted sales. We're here to serve you for the long haul. We begin every R'newal evaluation with a detailed inspection. An authorized Trane technician will conduct a thorough walk-through inspection to determine the condition of your overall system and specific pieces of equipment. Our proprietary evaluation tool helps us to determine the likelihood of performance interruptions and failures based on the actual data from your system along with extensive statistical information.

Based on the results of the system inspection, you'll receive a customized set of recommendations and options.

## You may be a candidate for the Trane R'newal program if you:

- ✓ **Want to reduce** operating expenses and optimize reliability
- ✓ **Have aging equipment** and/or are experiencing increasing compressor failure frequency
- ✓ **Need to protect** against the disruption of unexpected equipment downtime and/or replacement
- ✓ **Have no opportunity** to do major work off-hours to avoid tenant disruption
- ✓ **Have existing units** whose size and/or location makes replacement very difficult
- ✓ **Are not prepared** to make related electrical, structural, fire or other code updates which may be required if your new equipment installation requires a building permit
- ✓ **Would experience significant** impact as the result of a compressor failure

## Maintain peak performance with a Trane Service Agreement

To optimize long-term performance and savings, Trane offers customizable Service Agreements for its HVAC and Building Automation Systems. This program of regular, planned maintenance is offered in a variety of levels. A Trane Service Agreement typically pays for itself by reducing unexpected breakdowns and downtime, lowering equipment and maintenance costs, and reducing energy consumption.

### Ask about the R'newal program designed especially for your Trane product family:

- Adaptive Frequency™ Drive
- Commercial Self-contained Units
- Series R™ Chillers
- IntelliPak™ Rooftop Units
- CenTraVac™ Chillers
- Building Automation Systems

Learn more at [trane.com](https://trane.com)



Trane – by Trane Technologies (NYSE: TT), a global climate innovator – creates comfortable, energy efficient indoor environments through a broad portfolio of heating, ventilating and air conditioning systems and controls, services, parts and supply. For more information, please visit [trane.com](https://trane.com) or [tranetechnologies.com](https://tranetechnologies.com).

*All trademarks referenced in this document are the trademarks of their respective owners.*

© 2020 Trane. All Rights Reserved.

SRV-SLB177-EN  
05/21/2020