

# Work Order Management



**TRANE**<sup>®</sup>



Get a fast start with plug-and-play setup



Maximize asset life with usage-based maintenance



Respond faster when alarms automatically create work orders



Streamline communication between occupants and facility managers



See status data, alarms and work order history in one place—for the first time ever!



Available for network installation or as a cloud-based service—each with built-in security features

## Now buildings and people can interact the way you always imagined they could.

Use the technology in your building to maximize time and resources. Trane<sup>®</sup> Work Order Management, an optional feature of Tracer<sup>®</sup> Ensemble<sup>®</sup>, streamlines communication between occupants, facility management staff and your building automation system (BAS). It collects and consolidates corrective and preventive work orders, while making it easier to schedule, prioritize and track work all within your Tracer Ensemble interface. Trane Work Order Management is the facility management solution that allows people and technology to interact seamlessly, so staff can work more productively to keep occupants more comfortable.

**Fully-integrated  
BAS and work  
order management  
solution**

# Proactively address real-time building needs

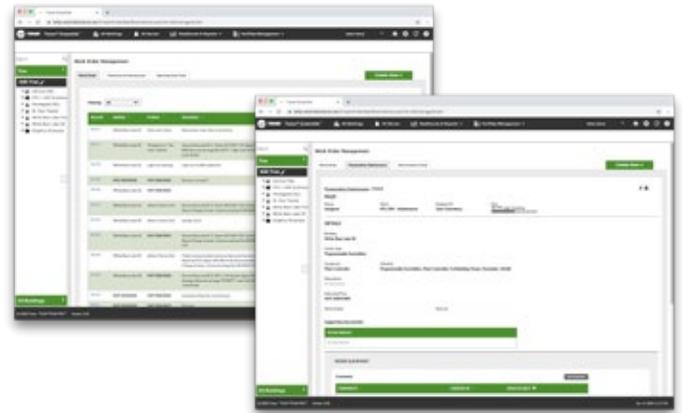
**How often do BAS system alarms get overlooked? Wouldn't it be ideal if they automatically became work orders?**

Let's make that real. Seamless communication between Trane® Work Order Management and the BAS means some alarms automatically create work orders. You'll be able to identify and troubleshoot issues faster, before any real damage occurs.

## Save time by simplifying work processes

See the information you need to make corrective and preventive maintenance decisions right from Tracer® Ensemble®—we've eliminated the need to log into a second interface.

- ✔ **Manage all occupant requests in one place.** It takes just seconds for occupants to enter a work order request, or report hazards, directly into the system. It's just as easy for you to send a reply. Status tracking lets both parties check on progress.
  - Desktop or mobile access
  - Use photo attachments as extra documentation
- ✔ **Schedule based on actual usage.** Exclusive feature connects with the BAS to automatically update usage daily. You'll know exactly when to replace equipment and parts—and when it's okay to save money by leaving them in place.
- ✔ **Schedule work more effectively.** Scheduling tools let you go beyond the calendar to base preventive maintenance on actual use or run time. Replace the stressful, reactive approach that's hard on your building and detracts from real productivity.



- ✔ **Spend less time coordinating work.** Trane Work Order Management becomes the go-to place for reporting, scheduling, status and history. It streamlines communication and organizes information to help everyone get more done.
- ✔ **Get started easier.** Our exclusive BAS integration dramatically simplifies software setup by reducing manual entry. All systems, equipment, users and more—anything that's entered in your BAS—will be discovered and normalized for easy installation and startup.

**Expand facility management control by adding the Trane® Tenant Services™ feature, an optional feature of Tracer Ensemble or Tracer® Synchrony®.** Trane takes building automation to the next level by seamlessly connecting occupants to facility management staff... and directly to the building itself.



Trane – by Trane Technologies (NYSE: TT), a global climate innovator – creates comfortable, energy efficient indoor environments through a broad portfolio of heating, ventilating and air conditioning systems and controls, services, parts and supply. For more information, please visit [trane.com](http://trane.com) or [tranetechnologies.com](http://tranetechnologies.com).

*All trademarks referenced in this document are the trademarks of their respective owners.*

© 2020 Trane. All Rights Reserved.  
BAS-SLB118-EN  
June 29, 2020